



Our physicians follow the American Academy of Pediatrics recommendations that infants, children, and adolescents should receive regularly scheduled preventive care visits for appropriate health maintenance. These “well visits” often include recommendations for routine labs, developmental surveys, tests of hearing and vision, screenings for mental health disorders, and screenings for high risk behavior (sexual activity and drug use).

Unfortunately some insurance plans do not cover well visits or the recommended screenings and labs. In some instances, your insurance plan will cover these services but only after you have met your deductible. It is your responsibility to contact your insurance company, prior to your visit, to find out what your insurance covers. You can check the [Well Care Visit section](#) under the Services tab on our [website](#) to see what we do at each well visit.

In contracting with your insurance company, we are obligated to collect a copay (if one is assigned) and to submit accurate information regarding the diagnoses we have made and the services we provided. In order for our billing department to submit the correct information to your insurance company so your claim can be properly processed, we need you to:

- Bring your child’s insurance card at each visit.
- Keep us updated with the correct demographic and insurance information.
- Call the billing department to confirm we take your insurance (for first time patients or for established patients with an insurance change).
- Pay our copay at the time of service.

If we do not participate with your insurance plan, payment is due at the time of service, in full. We accept cash, checks, Visa, Mastercard and Discover. There is a fee of \$35 for returned checks. Please contact our billing department if you have any questions regarding any charges that have been assigned to you by your insurance company.